



Steering Committee Meeting Minutes

February 1, 2018

Meeting Participants

Committee Members

- ✓ Nancy Beavin, Humana
- ✓ Bill Beighe, Santa Cruz HIE
Hans Buitendijk, Cerner
- ✓ Michael Hodgkins, AMA
Kevin Isbell, Kaiser Permanente
- ✓ Leslie Kelly-Hall, Healthwise
- ✓ Andrew Kling, Geisinger
Rob Klootwyk, Epic
- ✓ Steven Lane, Sutter Health
- ✓ Kathy Lewis, Surescripts
- ✓ Tushar Malhotra, eClinicalWorks
TBD- GE Healthcare
- ✓ Aaron Seib, NATE
- ✓ Ryan Stewart, Dignity Health
- ✓ Steve Bounds, SSA

Invited Subject Matter Experts and Carequality Support Team

- ✓ Dave Cassel, Director, Carequality
Chris Dickerson, Program Coordinator, Carequality
- ✓ Mariann Yeager, CEO, The Sequoia Project
Eric Heflin, CTO/CIO, The Sequoia Project
Didi Davis, Testing Programs Director, The Sequoia Project
Jennifer Rosas, eHealth Exchange Director, The Sequoia Project
Dawn Van Dyke, Marketing Director, The Sequoia Project
- ✓ Kati Odom Bell, eHealth Exchange Implementation Manager, The Sequoia Project
- ✓ Alan Swenson, Kno2
- ✓ Morgan Knochel, OneRecord

Meeting Summary

Call to order 12:31pm EST

Discussion Summary: Roll call was facilitated, and a formal quorum was established. The agenda was discussed.

Decision/Outcome: The agenda was reviewed, and nothing was added.

Action/Follow up: None.

Agenda

- Roll Call, Agenda Review
- Admin Items
 - Meeting Minutes
- HIMSS 18
- Production Operations Update
- Quick Project Updates

Administrative Items

Minutes of the Last Meeting

Discussion Summary: The January 4th minutes were introduced, and a motion was made by Andy Kling and seconded by Steven Lane to approve the January minutes. Rob abstained.

Questions/Discussion: All members approved with no objections. Rob abstained due to his absence from the January meeting.

Action/Follow up: The January minutes were approved.

HIMSS 18

Dawn Van Dyke commented that this year we have gotten a slightly larger booth and have added more tables and chairs for meeting space. We invite everyone to come by and visit. We are planning to have the member only reception again, so thank you to our sponsors, Troutman Sanders LLP, Steve Gravely, and DSS. In order to attend and be served at the cocktail reception, you will need a ribbon that can be picked up prior to (or at) the reception. We encourage everyone to come by the booth earlier in the week to get their ribbons and attach it to your name badge and you can find other Carequality folks in the crowd. In the booth we will have 3 sessions a day. Presentation topics include a demonstration from the PULSE team, an update on our work on FHIR, and our patient matching work group which will be releasing a final white paper before HIMSS, and we'll also have members presenting in the booth about their experiences on health data exchange.

Questions/Discussion: A member asked if the group could receive a calendar invite for the Tuesday reception.

Action/Follow up: Dawn is going to send calendar invites for the reception.

Production Operations Update

Current Carequality Connected Agreement Signees

Dave showed the current Carequality Connected Agreement signees. Sun Coast RHIO is no longer on the list here but after we had an opportunity to speak with them, they are continuing to look at options for how they can pursue participation, but are unable to continue as an implementer at this point.

CommonWell and Kno2, both are expected to go live in the next few weeks. We also have Inovalon, Broker's Broker and CRISP with accepted applications, and three others currently in process, either the application pending or testing pending. We expect a lot of progress here over the next three to six months, not only with continued rollouts from the groups that are live continuing, but broader general availability for CommonWell, and anticipating some additional partners connecting. We are at an estimated two million clinical documents exchanged per month. We are in the process of finalizing the December stats and will be gathering the January stats and will look to have the stats for January before HIMSS. The February stats will not be compiled really by that time. We expect that the January number has gone up, and expect that to continue to rise as more rollouts occur.

Questions/Discussion: N/A

Action/Follow up: January stats should be available before HIMSS.

Quick Project Updates

Implementation Guide Objection Period

- We provided the updated Query-Based Document Exchange Implementation Guide, with text as adopted at the 1/19 ad hoc meeting, to Implementers on 1/23
- The period for Implementers to object runs through 2/23
- Assuming that there isn't a critical mass of objection, the IG updates will go into effect on Monday, March 26th.
 - More than 1/3 of implementers must object to prevent this, which is not expected

Dave commented that the Implementation Guide was approved at the 1/19 ad hoc meeting. We provided the formal notice to implementers on January 23rd. The period for them to object runs through February 23rd. Assuming that we don't have objections, the Implementation Guide updates will go officially into effect on Monday, March 26th. We will provide more communication out to the implementers about this, including confirming when we're going to do it in the absence of objection. For this to not happen, we would have to have more than a third of implementers object. We do not anticipate that since we have had the implementer community involved throughout and the final text that they would be legally bound to was completely appropriate.

- A member asked what the recourse is if there are fewer implementers that object and whether we anticipate that people would want to drop out.
- Dave responded that we would have to evaluate it on a case by case basis. Depending on the number of objections, we would take a careful look and discuss here in the community what we should do about those objections.

Questions/Discussion: N/A

Action/Follow up: N/A

Patient Request Queries

- We are reviewing detailed straw proposals for updated language with the Advancing Patient Queries Working Group
- The updates implement recommendations from the pilot group:
 - Ensure that a patient app's terms and conditions include acknowledgement by the patient that the patient is responsible for what is done with his/her record after it is released, and that the original information source and Carequality are not responsible
 - Ensure that a patient app has clearly indicated how a patient's records will be used by the app
- Documents to be updated are the Query-Based Document Exchange IG, and the Carequality Implementer Application
- We are hopeful that some exchange can start to occur once patient apps voluntarily adopt the recommendations, even if the IG updates are not final

Dave commented that the Advancing Patient Queries Working Group is right now reviewing more detailed straw proposals for specifically updated language in a couple of different contexts. These are updates to implement recommendations from the pilot group that met to discuss the patient queries that will ensure that a patient app's terms and conditions include an acknowledgement by the patient of the patient's responsibility and absolving Carequality and the original record source of responsibility once the records are released to the patients via the app and ensuring that the patient app has a clear and readily attainable and visible policy to allow patients to understand how their information is going to be used and what they are agreeing to by using the app. As a result of the last meeting of the group, we are also looking into some standardized recommendations that we think are out there that might be applicable and allow us to have the best of all worlds, where we don't have to develop it ourselves, and it's linked into broader recommendations. We will be looking to incorporate some of that language as we can. We are also hopeful that once we come to a determination of the requirements that we want to enforce, there will be a waiting period to get things formally adopted within the Implementation Guide. There are going to be other changes that we're planning to work on through the course of the first six to nine months of the year. We are hopeful that some exchange can start to occur as there are some Carequality implementers on the patient side that will voluntarily abide by these requirements and offer to show their terms and conditions to validate what they are doing. If we can get that ahead of the formal adoption of these requirements, we should be able to enable some patient access queries soon.

Questions/Discussion:

- A member asked if there a draft IG with the changes in place that we can look at.
- Dave responded that there is not yet, but that we had draft language in the slides and materials for the working group. It is not at a point where it is ready to be inserted into the implementation guide yet. One of the key takeaways from the meeting was to refer to the standard sources for canned language that we can probably borrow from.
- A member asked how many on the patient side are being on boarded.
- Dave responded that OneRecord is legitimately having an operational production gateway. Integrated Data Services is furthest along among others, with Womba being the PHR offering behind that and they may connect on their own or through CommonWell. Azuba has done some work and they may even have an accepted application, just not having completed the technical side.

Action/Follow up: Dave asked Chris to send Aaron the slides from the workgroup

Push Notifications

- The tiger team met for the second time this morning, and continues to review key points in the Push Notifications Use Case Proposal
- Early discussion centered on the value proposition for potential implementers, and the scope of potential notifications

Dave commented that we have began work on the use case proposal for push notifications. The group was discussing the value proposition for various stakeholder groups and various potential implementers and scoping questions around what we are trying to do. We had good conversation in narrowing in on some goals and keeping the notifications lightweight. There was good conversation around the synergy between a notification use case and a query based document exchange use case, where a notification can not only be a manual push to launch a query, but a notification could even include a query link or possibly a document ID if there's a relevant pairing of a single document to the notification. That could really facilitate that synergy, so some good discussion there.

Questions/Discussion: N/A

Action/Follow up: Watch for more information in the updated draft of that use case proposal being distributed.

Document Content Collaboration

- The Document Content workgroup has expanded to include a few additional CommonWell members
- Meeting cadence has been impacted by this month's IHE and HL7 events
- We are meeting immediately after the Steering Committee meeting, with encounter summary document details and patient notes on the docket for discussion

We have expanded the workgroup membership to include a few additional CommonWell members. Most were part of the group already that are participating for CommonWell, but there

are some others that have been added. The meeting cadence has been impacted by this month's IHE and HL7 events, so not a whole lot to report in terms of details from recent meetings for that reason.

Questions/Discussion:

- A member asked about the timing of CommonWell implementation with Carequality.
- Dave responded that they are very close and have their accepted application which gives them access to the directory. We had some issues with some technical details but have been resolved and they have the directory and are preparing for production go live. They don't yet have their production certificates, but they have tested successfully with OneRecord, and are now doing some additional testing with Epic. They should be ready to go live specifically in a responder mode, where they will be able to respond to queries just before HIMSS. Their work to be a query initiator will follow on it in the spring.
- A member asked about messaging to go public with CommonWell coming on board and whether there is an agreement to coordinate joint communications.
- Dave responded that we are planning to have some significant publicity once we confirm that things are really working and have real queries in production and that there is language in the collaborative agreement between the Sequoia Project and CommonWell with parameters around making an announcement like this to have coordination and collaboration on announcements.

Action/Follow up:N/A

Meeting was adjourned at 1:52pm EST.